



The Heights Burnley  
Burleigh St  
Burnley  
BB12 0BU

Wednesday, 6<sup>th</sup> January 2021

**Increasing data allowances on mobile devices to support disadvantaged children**

Dear parents/carers

The government have launched a new scheme that temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education if they are not receiving face-to-face education.

If you do not have fixed broadband at home and your child has access to a mobile phone on the following networks:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

And they are not attending our school setting then please provide the school with:

- The name of the account holder
- The number of the mobile device
- The mobile network of that device (for example Three)

The school will then request the increased data. Once a network provider has processed a data increase, they'll send a text message to the account holder to confirm that this has taken place.

If you have any questions, then please contact the school office on 01282-882150

Kind Regards

Mr David Bury  
School Business Manager

